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Dear Valued Client,

We hope this message finds you well. We truly appreciate your continued trust and partnership with us.

We are writing to inform you of an upcoming adjustment to our Organic and General Chemistry water pricing, effective **January 2, 2026**. Our metals and mineral pricing for water and wastewater will not see an increase. This change reflects increased operational costs and our ongoing commitment to maintaining the quality, reliability, and service standards you expect from us. Our suppliers and accreditation bodies have steadily increased their prices. Our analytical gases (argon, helium, hydrogen, nitrogen) have seen price increases from 15% (argon) to 400% (helium) over the last few years.

Please know that this decision was not made lightly. Our goal is to continue providing you with the best possible value while ensuring we can sustainably support and improve our services.

If you have any questions or would like to discuss how this change affects your account, we would be happy to assist you. Thank you for your understanding and continued support.

Warm regards,

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